

# **Health, Safety & Quality**



## **MISSION STATEMENT**

The Health and Safety of our employees is vital to our business. The Board of Directors shared vision is to provide an environment free from harm by promoting a positive safety culture and improving the health and wellbeing of our workforce.

Our commitment to our employees and interested parties is demonstrated by our management of Health, Safety and Quality proven by our continual drive towards zero accidents and incidents.

We are committed to creating a safe working environment where our staff feel empowered to be responsible for their own Health and Safety and that of others.

We promote a culture where our Managers and Supervisors lead by example and our employees demonstrate personal leadership in Health and Safety, our values of cooperation and answerability actively encourage our employees to engage and interact with their colleagues and customers.

We are dedicated to remaining a company where people want to work, feel empowered to make a difference and are recognised and rewarded for their contributions. All employees are expected to follow the procedures that have been agreed and implemented by Burgess.

We have identified the provision of a high level of Health and Safety training as a key requirement in delivering on our safety management system.

Senior management have all attended CITB (Construction Industry Training Board) Directors Role for Health and Safety.

**100%** of our onsite workforce are registered with CSCS (or equivalent) as a minimum.

**75%** of our CSCS (or equivalent) onsite workforce are black card manager level.

**48%** of our total workforce are First Aid trained going beyond statutory compliance.

**35%** of our total workforce trained to SMSTS (Site Management Safety Training Scheme) standard and SSSTS (Site Supervisor Safety Training Scheme).

To ensure that our policies and procedures are to the highest standard possible, we undertake regular reviews and updates, and we are audited by external bodies (listed below) where we are certified as compliant under the SSIP (Safety Schemes in Procurement Scheme). As we continually endeavour for constantly improved performance.

Our commitment to quality and customer satisfaction goals is validated by our certification to the international quality standard ISO 9001:2015 gained and audited by the **British Standards Institution**.

Our lessons learnt procedure ensures our internal processes and product approach are continually assessed to improve our working practices.

Burgess Management Consultants Limited
Wellington Gate, 7-9 Church Road, Tunbridge Wells, Kent, TN1 1HT









# Safety is no accident

### **ACCREDITATIONS GAINED**

**Safecontractor** – Demonstrates to potential clients that we meet specific standards of Health & Safety

Constructionline - Assesses Health & Safety, Finances, Training and supply chain

Achilles - Building Confidence common assessment standard (Gold)

#### **CERTIFICATION**

Member of The Building Services Research and Information Association – BSRIA

Member of the Commissioning Specialists Association – CSA

British Standards Institute **BSI ISO 9001:2015** Quality Management System Certificate for the scope -

"The delivery of specialist building services, including: commissioning, validation, and service management to the heating, ventilation, air conditioning and electrical industries"

Burgess Health, Safety, Quality, and Environmental Policies are available upon request to any interested party.

#### **HEALTH & SAFETY RECORDS**

Zero RIDDOR Reportable incidents against hours worked

Burgess hours worked with zero reportable incidents – 500,000 Hours (2000 hours a week based on 50 staff)

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